

State-specific information for borrowers living in the following states or the District of Columbia

- **Virginia:** Private education loans are one tool that students use to finance their education. Your lender and your institution's Financial Aid Office provide assistance with eligibility for the loans. For borrowers who have existing private education loans, Virginia has a Student Loan Advocate to assist borrowers who are struggling with repayment. You can contact the Student Loan Advocate at: State Council of Higher Education for Virginia, James Monroe Building, 10th Floor, 101 N. 14th Street, Richmond, VA 23219; studentloan@schev.edu; 804-786-2832. In addition, resources for prospective and current private education loan borrowers are available online at schev.edu/privateloan.

- **District of Columbia:** District of Columbia Department of Insurance, Securities and Banking Student Loan Ombudsman

1050 1st St NE #801

Washington, DC 20002

Phone: (202) 727-8000

Email: DCLoanHelp@dc.gov

Website: <https://disb.dc.gov/studentloanhelp>